**The Sensory Services, Rehabilitation Officer is linked with Orkney Health & Care, providing a service to people with:**

1: Sight Loss. 2: Hearing Loss. 3: Dual Sensory Sight and Hearing Loss.

The Sensory Worker provides home based assessments and can make referrals/signpost to other services, including. Home Care and support for Specialist Services even though you may already be in receipt of a care package. An Assessment may also be completed under the Self Directed Support Act where appropriate.

There is a leaflet explaining the assessment process which can be provided on request. Carers are also entitled to a Carers Assessment on request.

Where applicable an Anticipated Care Plan can be formulated for emergency or long-term care planning.

(Copies of your assessment are available on request in an appropriate format).

**What else can the Sensory Worker provide:**

Information and advice on other services, signposting to appropriate equipment to meet specific needs etc.

**Specific Sensory Services may include:**

1: (VI)Low Vision Assessments, for Magnifiers, Lighting and how to maximise these adaptations.

2: (VI) Communication: Braille or Computer Software Technology Support.

3: (VI) Daily Living Skills: Kitchen aids and adaptations and support to function in the kitchen safely with a sight loss.

4: (VI) Mobility: Assessment and provision of an appropriate cane – followed by instruction in Orientation & Mobility.

5: (HI) Amplifiers, Radio Aids, Audible Flashing Doorbells etc to support everyday living.

**You or Someone else can request the support needed by:** Contacting Anne Donnelly - Sensory Worker on 01856 873535 Extension 2668 or Mob: 07393 469797.

Email: anne.donnelly@orkney.gov.uk

Orkney Health & CAre

Working together to make a real difference

Sensory Impairment Services

** Contact the **

**Vision Rehabilitation Officer - Hearing and Dual Sensory Worker:**

**Orkney Health and Care, Selbro Resource Centre, Scotts Road, Hatston, Kirkwall, KW15 1GR**

**Public Drop-in Session**

**Every Wednesday: 14.00 to 16.00**

**Tel: (01856) 873535 ext 2668 – Mob 07393 469797**

**Email: anne.donnelly@orkney.gov.uk**

**Working Mon – Thu 08:30 – 17:00 and**

**Fri 09:00 – 12 noon.**

**Is there a cost for these Services?**

Assessment and subsequent home visits, tuition and some equipment are FREE of charge on a long-term loan basis. Other equipment can be signposted and purchased privately.

**How Long will I have to wait?**

Urgent cases where people are at risk, live alone or those who are vulnerable, will be prioritised.

**How to return equipment:**

Any unused or broken equipment can be returned by calling 01856 873535 x 2886.

**Suggestions or Complaints:**

Any suggestions or complaints in respect of this service can be made by contacting the Complaints Officer on 01856 873535 or by writing to the Complaints Officer, Community Social Services, Council Offices, School Place, Kirkwall, KW15-1NY